

# NIHARIKA MISHRA

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609.937.2957

## EDUCATION

Bachelor of Science in  
Computer Engineering

Rutgers University - NB |  
May 2019

## SOFT SKILLS

- Empathetic and active listening
- Collaborative teamwork
- Alignment early and often
- Attention to detail

## HARD SKILLS

- UX Design: wireframing, prototyping, interaction design
- Leadership: leading cross functional teams, stakeholder management, strategy and vision roadmaps
- User Research: user interviews, user surveys, usability testing, external research
- Technical: design systems, python, HTML/CSS
- Tools: figma, lucidboard, gsuite

## WORK EXPERIENCE

### Capital One / Product Designer

New York NY / June 2022 - Present

Enterprise designer for HR. Launched a performance management platform for 7000+ employees to improve associate calibrations and feedback gathering processes. Played the role of an interaction and UI designer as well as the design and research lead for cross functional pilot teams.

Enhanced individual and team talent management platforms that evaluate and assess talent at the company. Played the role of UI designer and strategist, working with cross functional partners to launch new features and create vision roadmaps.

### Dress for Success / Product Designer

Remote / September 2024 - November 2024

Design strategist, partnered via Capital One Pro Bono program. Defined the needs of the organization's clientele by developing service blueprints and customer journey maps during a structural reorganization.

### Capital One / Software Engineer

New York, NY / August 2019 - May 2022

Backend data engineer for US Card's customer management platform. Responsible for processing and delivering data features to downstream customers via a batch platform and a real time API.

### Capital One / Software Engineering Intern

McLean, VA / June 2018 - August 2018

Software developer for Commerical Tech. Automated the process of onboarding and deploying new micro-services into different environments using CI/CD pipelines for the commercial line of business.